ENCOURAGING CREATIVITY IN APPLIED RESEARCH DESIGN

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Emphasis on “creating” (and by extension, creativity) in Bloom’s revised taxonomy of the cognitive domain.

Opportunities for student scholars to create and exercise creativity during the research process.

Creativity is often claimed in the larger stages outside a student’s immediate experience.

P-creative and H-creative ideas (Boden, 1991)

c-creativity and C-creativity (Gardner, 1993)
The overarching purpose is to discuss creativity in the context of applied research.
MULTIPLE STREAMS OF LITERATURE

- Philosophy
- Pragmatism
- Creativity
- Management
- Education
- Organizational Psychology
- Environmental Psychology
First we examine a state called **impasse**, which commonly stalls research projects.

Second, we **define creativity** in great detail.

Third, we discuss **person** and **process** factors associated with creativity.

Fourth, we discuss **environments** that foster creativity.

We conclude this with a discussion of implications for the student scholar.
It is not unusual for students engaged in writing a scholarly paper to be in a situation that psychologists call “impasse” (Markman, 2011, p.11).
PRIMARY EXPERIENCE
PRIMARY AND SECONDARY EXPERIENCE
“Only when humans are confronted with an entirely novel and problematic situation do they shift from ‘primary experience’ which is habitually ‘had’ and mediated by previously formed habit, to ‘secondary experience,’ which demands genuine reflection and inquiry” (Ralston 2009, 191).
“Inquiry is the tension between the relatively stable (or habitual) and the strongly variable” (Flower and Murphy, 1977, 840).
For Charles Sanders Peirce (1958a, 95) inquiry is a movement from something already known to “something else, which we do not know.” It is a cycle that begins with belief then moves to doubt and returns to belief.

“Belief is not a momentary mode of consciousness; it is a habit of mind essentially enduring for some time, mostly unconscious; and like other habits, it is (until it meets with some surprise that begins its dissolution) perfectly self-satisfied.” (Peirce, 1958a, 95)
Inquiry cannot occur when habits of mind are ‘fixated’ in belief – a state of mind where people are “impervious to fresh evidence” (Weiner, 1958, p. 91). Doubt is the “uneasy and dissatisfied state from which we struggle to free ourselves and pass onto the state of belief” (Peirce, 1958a, 99).
Doubt must be “real and living” for inquiry to happen. “Genuine doubt always has an external origin usually from surprise” (Peirce, 1958d, 207).
MANAGING THE ‘DOUBT AND CONFUSION’ STAGE

Transformations of Inquiry
The scholarly process should lengthen the tether and in so doing encourage the Scholar to suspend their judgment and “escape the limits of the routine and custom” (Dewey, 1910, 139) – embrace creativity.
Creativity is any act, idea or product that changes an existing domain or that transforms an existing domain into a new one (Cziksentmihalyi, 1998).

Creativity refers to the generation of ideas or solutions that are simultaneously novel, unusual, and original, as well as appropriate, practical, and useful for the problem in question (Amabile, 1982, 1983, 1988; Shalley, 1991; Woodman, Sawyer, & Griffin, 1993).
HOW DO WE ENCOURAGE SUCH CREATIVITY IN APPLIED RESEARCH?
OVERVIEW OF FACTORS AFFECTING CREATIVITY

- PERSONAL FACTORS
- PROCESS FACTORS
- ENVIRONMENTAL FACTORS
THE CREATIVE PERSON

Individual level factors associated with creativity
THE CREATIVE PERSONALITY

- Disciplined, focused
- Ability for remote associations
- Stimulation-seeking
- Transcendental Nature

DISCIPLINED AND FOCUSED

- Master a domain over time
- “Genius is 99% perspiration” Edison
- Creative people are “bursting to go back to work”
ABILITY FOR REMOTE ASSOCIATIONS

- “The sudden interlocking of two previously unrelated skills, or matrices of thought” (Koestler 1964 cited in Bonnardel, 2000: 505)

- Ability to see patterns across apparently unrelated domains:
  - Importance of varied experiences

- Master of one, Jack of Many
- Hubs: People with many connections

- Pulse-takers: Belong to multiple networks

(From “Designs for Working”, Gladwell, 2000)
Feeling as part of something BIG – bigger than oneself

Identification with past and future/thrust of humanity
THE CREATIVE PERSONALITY
(DACEY & LENNON, 1998)

- Tolerance of ambiguity
- Ability to disregard established assumptions
- Ability to disregard the functional uses assigned to objects and view them in an imaginative way
- Flexibility
- Risk-taking nature
- Perseverance
- Courage
- Preference for disorder, asymmetry and complexity
- Willingness to endure delayed gratification
THE CREATIVE PROCESS
Two main aspects –

- the cognitive processes that creative individuals employ to produce creative outcomes
  - How do I retrieve information?
  - How do I store information?
  - How do I use information?

- the different stages of the creative process itself.
THE CREATIVE PROCESS

- Preparation
- Incubation
- Insight
- Elaboration and Evaluation

(Wallas, 1926 Cited in Kristensen, 2004 and Cziksentmihalyi, 1995)
Torrance (1988: 47), who favors the process-oriented view of creativity, defines it as

- the process of sensing difficulties, problems, gaps in information, missing elements, something askew;
- making guesses and formulating hypotheses about these deficiencies;
- evaluating and testing these guesses and hypotheses
- possibly revising and retesting them
- and finally communicating the results.”
THE CREATIVE ENVIRONMENT
THE CREATIVE ENVIRONMENT

Environmental Factors

- Cognitive Environment
- Social Environment
- Physical Environment
How do I draw upon various bodies of knowledge?

What/Who/Which support(s) my imagination?

What is my cognitive work style?

- Do I use a trial and error approach?
- Am I a visual learner?
- How do I retrieve information?
- How do I store information?
- How do I use information?
- Am I allowed to make mistakes in this research environment?

SOCIAL ENVIRONMENT

- Support from work related and non-work related (family) sources (Madjar, Oldham Pratt, 2002)
- Interactions with co-workers (Gilson & Shalley, 2004)
- Presence of creative co-workers
- High level of developmental feedback
- Low level of controlling/monitoring feedback (Zhou, 2003)
“Creativity takes place in a physical context, i.e. in a confined space.

Such space restricts and enables the free flow of sensory experiences and proximity to people.

The confinements may make certain sensory experiences available, e.g. vision of source material, sight and sound (including noise).

This framing allows certain cognitive processes and restricts others.

This may induce emotions that, in turn, facilitate or reduce the enhancement of creativity.

Physical space affects the well-being of people, the channels of information, the availability of knowledge tools and sets the stage for coherence and continuity, which may contribute to competitive advantages.” (Kristensen, 2004)
“The right idea space can stretch, develop, encourage and motivate” (Degraff & Lawrence, 2002: 153)

Sensory elements, sounds, layout, colors, lighting and scents in the physical space have a big impact on our alertness, stress and energy levels and judgment (Degraff and Lawrence 2002, p.156).

Plants, color, light, and complexity of structural elements can have an impact on creativity (Ceylan et al. 2008).

“Spatial layout influences the social interactions that are necessary both for effective task performance and the satisfaction of social needs in organizations” (Carnevale 1992. See also Elsbach 2007, Haner 2005, Streitz et al., 1999).
SPATIAL LAYOUTS AND SERENDIPITY

Prolific Research on Pragmatism

Serendipitous Interaction
Consistent Hard work

Coherent Research Strategy

Creativity

Interesting + High Quality; Research Papers
QUESTIONS?
COMMENTS?
SUGGESTIONS?